CRIS to ENSEMBLE DIFFERENCES

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| Purpose | The purpose of this document is to provide the changes to EASE ordering to support the billing conversion from CRIS to Ensemble. The document addresses the changes in Pre-Order for Specifics regarding the EASE LSR system, EASE system navigation and EASE Pre-Order entry details can be found in the EASE LSR User Guide. |

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**Modifications to document**

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| 9/22/2023 | Initial draft |
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# **PRE-ORDER**

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| --- | --- |
| Introduction | The following fields have been modified to support the transition from CRIS to Ensemble billing system. |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Customer Service Inquiry | |  |  |  | | --- | --- | --- | | EASE | | Modification | | Form | Field |  | | CSR | TXACT | Using TXACT of A will retrieve the normal USOC / FID version of the CSR (provisioning).  Using TXACT of E will retrieve the Ensemble Feature / Price Plan version of the CSR (billing). | |

# CSR RESPONSE EXAMPLE

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Response** | | | | | | | | | | | | | | | | |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **HDR** | | | | | | | | | | | | | | | | | | | **MESSAGE\_ID** | GETCSR0001 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  | | --- | --- | | **TPID** |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **MSG\_TIMESTAMP** | 2024-01-22T09:17:49-06:00 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **TXNUM** | GETCSR0001 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **TXTYP** | E |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **CC** | 2372 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **CSI\_RESP** | | | | | | | | | | | | | | | | | | | **AN** | 995054426 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **ATN** | 4078469999 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **AGAUTH** | Y |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  | | --- | --- | | **AUTHNM** |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  | | --- | --- | | **CS** |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **SVC\_ADDR\_GRP** | | | | | | | | | | | | | | | | | | | **SANO** | 123 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  | | --- | --- | | **SASF** |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **SASD** | S |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **SASN** | NORVILLE ROGERS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **SATH** | PKWY |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  | | --- | --- | | **SASS** |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  | | --- | --- | | **AAI** |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **CITY** | KISSIMMEE |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **STATE** | FL |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **ZIP** | 34741 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **RESP\_STATUS\_GRP** | | | | | | | | | | | | | | | | | | | **RESPC** | 27 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **RESPD** | Transaction Successful. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  | | --- | --- | | **PRESPC** |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **PRESPD** | Owner: CLEC-999 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  | | --- | --- | | **CSI\_HUNT\_INFO** |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  | | --- | --- | | **CSI\_DELIV\_ADDR\_INFO** |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  | | --- | --- | | **CSI\_LIST\_INFO** |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  | | --- | --- | | **CSI\_DIR\_INFO** |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **CSI\_INFO** | | | | | | | | | | | | | | | | | | | **WTN** | 4078469999 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **NAME** | MYSTERY INC |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  | | --- | --- | | **CAI** |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **PIC** | 0555 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **LPIC** | 0555 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP** | [Show First](https://ease-lsr.lumen.com/preOrderRequest.do) [Show Previous](https://ease-lsr.lumen.com/preOrderRequest.do)  TO  OF **11** [SHOW](https://ease-lsr.lumen.com/preOrderRequest.do) [Show Next](https://ease-lsr.lumen.com/preOrderRequest.do) [Show Last](https://ease-lsr.lumen.com/preOrderRequest.do) |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  |  |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **FEAT\_PP\_GRP** | | | | | | | |  | | **FEAT\_PP\_GRP [1]** | | | | | | | | | | | | | | | | | | | **FEAT\_PP** | EQNRCDSPB |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_DESC** | PRICE PLAN |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP [2]** | | | | | | | | | | | | | | | | | | | **FEAT\_PP** | 7026 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_DESC** | Non Excludable RC |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_RI** | 0.00 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP [3]** | | | | | | | | | | | | | | | | | | | **FEAT\_PP** | EQNRCINSB |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_DESC** | PRICE PLAN |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP [4]** | | | | | | | | | | | | | | | | | | | **FEAT\_PP** | 7026 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_DESC** | Non Excludable RC |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_RI** | 0.00 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP [5]** | | | | | | | | | | | | | | | | | | | **FEAT\_PP** | EQ1008 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_DESC** | PRICE PLAN |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP [6]** | | | | | | | | | | | | | | | | | | | **FEAT\_PP** | 1008 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_DESC** | Multi Line 1 Party Business |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_RI** | 46.00 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP [7]** | | | | | | | | | | | | | | | | | | | **FEAT\_PP** | 2000EQ |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_DESC** | Subscriber Line Charge |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_RI** | 9.20 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP [8]** | | | | | | | | | | | | | | | | | | | **FEAT\_PP** | 2003ML |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_DESC** | Access Recovery Charge |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_RI** | 3.00 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP [9]** | | | | | | | | | | | | | | | | | | | **FEAT\_PP** | FACRB |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_DESC** | Facility Relocation Fee BUS |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_RI** | 0.00 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_GRP [10]** | | | | | | | | | | | | | | | | | | | **FEAT\_PP** | EQNRCT&LB |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | **FEAT\_PP\_DESC** | PRICE PLAN |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | |  | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |